

Accessibility (AODA) ^[1]

The **Accessibility for Ontarians with Disabilities Act (AODA)** was passed in 2005. Its goal is to have a fully accessible Ontario by 2025. In order to achieve its objective, the AODA will establish accessibility standards in the areas of:

- Customer Service Standard
- Information and Communication Standard
- Employment Standard
- Transportation Standard
- Design of Public Spaces Standard

Alcon Canada Inc. is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity and are committed to meeting the needs of people with disabilities in a timely manner. We will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act (2005).

Alcon Canada Inc. has developed the “[Customer Service Standards Policy](#) ^[2]”, “[AODA Integrated Standards Policy](#) ^[3]” and a “[Multi-Year Accessibility Plan](#) ^[4]” which outlines the actions we will put in place to improve opportunities for people with disabilities.

If you require an accessible format of any of these documents, have any questions pertaining to it or need to make an accommodation request, please notify Alcon Canada Inc. using the following contact information:

Email: AODA_inquiries.canada@alcon.com ^[5]

Telephone: +(905) 826 – 6700

Address: 2665 Meadowpine Blvd., Mississauga ON L5N 8C7.

Source URL: <https://www.alcon.ca/fr/node/14176>

Links

[1] <https://www.alcon.ca/fr/node/14176>

[2] <https://www.alcon.ca/sites/www.alcon.ca/files/Customer%20Service%20Standards%20Policy.pdf>

[3] <https://www.alcon.ca/sites/www.alcon.ca/files/AODA%20Integrated%20Standards%20Policy.pdf>

[4] <https://www.alcon.ca/sites/www.alcon.ca/files/Multi-Year%20Accessibility%20Plan.pdf>

[5] mailto:AODA_inquiries.canada@alcon.com